

**THE REPORT**  
**OF THE EXTERNAL EVALUATION COMMISSIONS ON THE EVALUATION OF THE**  
**EDUCATIONAL PROGRAMME 0301000 "MEDICAL CARE" QUALIFICATION 0301013**  
**"PARAMEDIC" MSE "KOSTANAY HIGHER MEDICAL COLLEGE" TO FULFILL THE**  
**STANDARDS OF ACCREDITATION OF EDUCATIONAL PROGRAMS IN MEDICAL AND**  
**PHARMACEUTICAL SPECIALTIES OF TECHNICAL AND VOCATIONAL EDUCATION**  
**OF TVE**

**Period of external evaluation commission visit to the college: 14.10-16.10.2020**

**1. Composition of the External Evaluation Commission**

In accordance with ECAQA Order No. 15 dated 09/11/2020, an External Expert Commission was formed to conduct external assessment procedures in the period from 09/14 to 10/16/2020 within the framework of the institutional and specialized accreditation of the Kostanay Higher Medical College PSE of the Health Department of the Akimat of Kostanay Region (hereinafter according to the text - College) (dates of the visit to the college: October 14 - 16, 2020) in the following composition:



**Chairman of the External Evaluation Commission**  
ESTEMESOVA KARLYGASH AMANGELDIEVNA,  
candidate of biol. sciences, associate professor,  
Dean of the School of Nursing  
NJSC "Medical University of Karaganda"



**Foreign expert**  
OLENIKOVA TATIANA ANATOLIEVNA,  
Ph.D., Head of the Education Quality Management Department of  
Educational and Methodological Management, Associate Professor of the  
Department of the Economic Faculty "Kursk State Medical University"



**National academic expert**  
TOKBERGENOVA GULMIRA TELMANOVNA,  
Candidate of Pedagogical Sciences, Honorary Worker of Education of the  
Republic of Kazakhstan,  
Excellence in Healthcare of the Republic of Kazakhstan, Director of the  
Higher Medical College "Interdent"



**National academic expert**

KUMAROVA ALTYNAI BALTABAYEVNA, Deputy Director for Educational and educational work

State-owned public enterprise with the rights of economic management "Taldykorgan Higher Medical College"



**National academic expert**

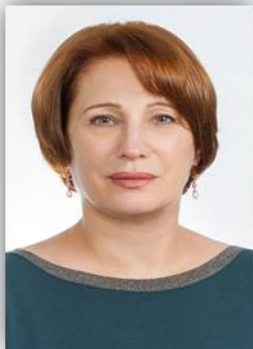
AMANZHOLOVA TATIANA KADYROVNA, Deputy Director for Practical Training, NUO "Kazakh-Russian Higher Medical College"



**National academic expert**

TESLINA GALINA NIKOLAEVNA,  
Cycle Commission Chairman

teacher of special disciplines State-owned public enterprise with the rights of economic management "Higher Medical College" of the Akimat of Nur-Sultan



**Expert - representative of practical health care**

CHADOVA IRINA VLADIMIROVNA,  
chief midwife of the STATE-OWNED PUBLIC ENTERPRISE  
"Kostanay Regional Hospital" of the Health Department of the  
Akimat of the Kostanay region



**Expert - student representative**

RAHYMBEK MADINA GALIOLLAKYZY,  
4th year student by specialty  
preschool education and training MSOPE "Kostanay Pedagogical  
College" of the Education Department of Akimat of Kostanay region



**ECAQA Observer**

SARSENBAEVA SAULE SERGAZIEVNA,  
Doctor of Medical Sciences, MBA, Professor  
General Director of NU "Eurasian Center for Accreditation and Quality  
Assurance in Education and Health Care"

The work of the EEC was carried out in accordance with the Regulation on the EEC (Order of the ECAQA General Director No. 4 dated February 13, 2017).

The EEC report contains an assessment of the educational program of the specialty 0301000 "Medical Care", qualification 0301013 Paramedic of the STATE-OWNED PUBLIC ENTERPRISE "Kostanay Higher Medical College" of the Health Department of the Akimat of the Kostanay Region for compliance with the Standards of accreditation of educational programs in medical and pharmaceutical specialties of technical and vocational education (hereinafter - Accreditation Standards) of the ECAQA , recommendations of the EEC for further improvement of the educational program of the college.

**2. General part of the final report of the EEC**

**2.1 Representation of the PSE "Kostanay Higher Medical College" of the Health Department of the Akimat of the Kostanay Region and the accredited educational programme of the specialty 0301000 "Medical Care", qualification 0301013 Paramedic**

Kostanay Medical College was opened in 1929 as an obstetric technical school, in 1996 the Kostanay Medical School received the status of a college.

In April 2018, the College received the status of a higher medical college (Resolution No. 307 dated June 29, 2018). Brief information about the college is available on the website [www.vipusknik.kz](http://www.vipusknik.kz) On the page <https://vipusknik.kz/institutions/college/kostanayskiy-meditsinskiy-kolledzh>

The college carries out educational activities on the basis of state license No. KZ90LAA00012840 dated 09/12/2018 in the following specialties: 0301000 "General Medicine, qualifications 0301013 "Paramedic", 03010123 "Obstetrician".

The department of advanced training and retraining of secondary medical and pharmaceutical workers has been operating since 1996.

The number of personnel trained for health care over 5 years is 11066, including those trained on the budget - 669 people.

Since 2009, the college has implemented a quality management system that meets the requirements of ISO 9001: 2015.

The college is located in a typical building, the total area of all premises used for the

organization of the educational process is 3712 sq. m., Per one teacher is 4.3 sq. m.

## **2.2 Information on previous accreditation**

Specialized (programmatic) accreditation of educational programme 0301000 "General Medicine", qualification 0301013 "Medical Assistant". Certificate for 5 years, (Registration number AB0971 dated 05/10/2016, IAAR) Post-accreditation monitoring - October 2019.

## **2.3 Analysis of the self-assessment report of the educational programme 0301000 "Medical Care", qualification 0301013 Paramedic of the Kostanay Higher Medical College for compliance with the Accreditation Standards**

The self-assessment report of the educational programme in the specialty 0301000 "General Medicine" qualification 0301013 "Paramedic" is presented on 109 pages of the main text, appendices on 37 pages.

The report is characterized by the completeness of responses to all 9 accreditation standards, structuredness based on the recommendations of the ECAQA Self-Assessment Guidelines, and the internal consistency of information provided by the accredited college. The report is accompanied by an accompanying a letter signed by the director Ospanova Aigerim Kairovna, Ph.D., confirming the accuracy of the information and data contained in the report.

The report is written voluminously, competently, the sequence and logic in the description of the standards is observed, the wording for each standard is clear and understandable, the tables contain references in the text and are numbered continuously. There are links to regulations, standard rules, regulations, educational and methodological documents, pages of the website <http://www.komeco.kz/> The report contains a list of 19 members of the internal self-assessment commission with an indication of the responsibility of each employee, information about the representative of the organization responsible for the self-assessment of the educational program 0301000 "General Medicine", qualification 0301013 paramedic and qualification 0301023 obstetrician - Ainagul Altynbayeva Zharmatova - deputy Director of Academic Affairs. The chairman of the working group on preparation for specialized accreditation is A.A. Zharmatova.

Self-assessment of the educational program 0301000 "General Medicine", qualification 0301013 paramedic of the STATE-OWNED PUBLIC ENTERPRISE "Kostanay Higher Medical College" of the Health Department of the Akimat of Kostanay region was carried out on the basis of order No. 50-P of 12.02.2020. "On the appointment of those responsible for the preparation of the self-assessment report within the framework of institutional and specialized accreditation."

## **2.4 General assessment of the educational programme 0301000 "Medical Care", qualification 0301013 "Paramedic"**

For this specialty, the form of training is full-time, the normative period of study is 2 years 10 months on the basis of general secondary education. The language of instruction is Russian.

The contingent of students in the specialty 0301000 "General Medicine" - 371, of which qualification 0301013 "Medical Assistant" is 272 (on a budgetary basis - 200, on a contractual basis - 72).

The provision of pedagogical personnel for the educational program "General Medicine" qualification 0301023 "Paramedic" - 38 people.

## **3. Description of EEC**

External expert work on the evaluation of the educational programme 0301000 "Medical Care", qualification 0301013 "Paramedic" of the Kostanay Higher Medical College (hereinafter referred to as the college) was organized in accordance with the Guidelines for the external evaluation of educational organizations and educational programs of ECAQA (approved by the order of the General Director of the NU "Eurasian Center for Accreditation and Quality Assurance in Education and Healthcare" No. 15 of September 11, 2020) and according to the program and schedule approved on September 25, 2020 by the ECAQA Director General Sarsenbayeva S.S. and agreed with the director

of the candidate of medical sciences Ospanova A.K. An external expert commission for compliance with ECAQA Accreditation Standards began on September 14, 2020, which included expert commission of self-assessment reports, preliminary examination of documents, and examination of the college website.

To obtain objective information, the members of the EEC used the following methods: interviews with management and administrative staff, interviews with students, observation, study of the website, interviews of employees of various structural units, teachers, online questioning of teachers and students in the period 6-12.10. 2020, a review of resources in the context of the implementation of the standards of institutional and specialized accreditation, the study of college documents and teaching materials for 8 accredited educational programs.

On the part of the college staff, the presence of all persons indicated in the visit program and according to the lists of interviews, interviews and demonstration of practical exercises in accordance with the requirements of the regional sanitary doctor in a pandemic was ensured.

The experts individually filled out quality profiles and external assessment criteria (institutional and for each educational program) for the appropriate complying with ECAQA accreditation standards. Recommendations for improvement were discussed, draft reports were prepared (9) and recommendations for improving implementation for each educational program separately. The Chair conducted a final open vote on college recommendations and a final vote on recommendations for the ECAQA Accreditation Council. Then the chairman of the EEC for the management and employees of the educational organization announced recommendations based on the results of an external assessment in the framework of institutional accreditation and accreditation of educational programs of the college.

#### **4. Results of the survey**

The ECAQA observer conducted an online survey of college students on the resource <https://webanketa.com/> from 6-12.10.2020. In total, the proposed questionnaire contains 22 questions, including an assessment of satisfaction with training and resources of the organization. The total number of students to whom the questionnaire was sent is 1179. The total number of respondents is 604.

By specialties: "Medical Care" qualification "Paramedic" - 72%, "Medical Care" qualification "Midwife" - 4%, "Hygiene and Epidemiology" - 0.16%, "Nursing" - 11%, "Laboratory diagnostics" - 3%, "Dentistry" - 7%, "Orthopedic Dentistry" - 0.33%, "Pharmacy" - 1%, "Medical Optics" - 0.33%.

**Conclusion:** The dominant percentage of the respondents were students of programs in the specialty "Medical Care" (76%). The external expert commission of ECAQA determined that the college has a corporate culture and ethical behavior between all participants in the educational process, as well as a developed system of mentoring and consulting students on academic and personal issues. This leads to a positive attitude of students to the place of study. At that time, students are not fully involved in the work of advisory bodies on the development of the mission, discussion of the educational program and the educational process. Low involvement of students in research work was noted. Not all teachers provide feedback on the results of the lesson, and teaching methods need to be improved.

**An online survey of 78 teachers was conducted on October 6-12, 2020, the number of respondents was 58 (according to the staffing table - 78).**

Pedagogical experience up to 5 years - 48.24%, from 5 to 10 years - 12.06%, over 10 years - 40%.

**Findings:** the team has a corporate spirit and support from the management. The teachers are satisfied with the working conditions and the organization of the educational process, at the same time, it is necessary to complete special disciplines with qualified teachers, to strengthen the issues of advanced training in subjects and in the QMS.

**5. Analysis for compliance with accreditation standards based on the results of an external assessment of the educational program of the educational programme 0301000 "Medical Care", qualification 0301013 Paramedic and an overview of the strengths for each standard.**

**Standard 1: MISSION AND OUTCOMES**

Mission, vision and goals of educational programme in the specialty 0301000 "General Medicine", qualification 0301013 paramedic and qualification 0301023 obstetrician (s) correspond to the Mission and Vision of the Kostanay Higher Medical College in focusing on training a competent specialist with an appropriate basis for further career in any field of health care capable of performing functions in accordance with the established requirements of the health sector.

To implement the goals of the educational program, the educational institution has a dynamically developing material and technical base, a qualified teaching staff, active cooperation with medical organizations in both the region and the country, and applies innovations in the educational sphere.

MSE "Kostanay Higher Medical College" of the Health Department of Akimat of Kostanay region has a clear strategic plan developed and approved by the collegial governing body, defining all types of its activities and revised in connection with the modernization of the medical education system.

The strategic plan for the development of the college corresponds to the stated mission and ensures the achievement of the set goals in the field of education.

Information on this standard was confirmed by the following documents: the strategic plan for the development of the college, the operational plan for the development of the college, plans for the work of the pedagogical and methodological council, educational work, minutes of meetings of collegial bodies, work plans for the CMK, orders and orders of the director in the areas of activity, documents on the personnel and students, planning, reporting, financial and accounting documents.

**Strengths:**

- Training is carried out in accordance with the mission, strategy and available resources of the college;

- The medical college has a strategic development plan that corresponds to the stated mission of the educational program and ensures the achievement of the final learning outcomes.

*Standard 1: completed*

**Improvement recommendation:**

1. Ensure the active participation of stakeholders in the development of the mission of the educational program.

**Standard 2: EDUCATIONAL PROGRAMMES**

The educational program of the specialty 0301000 "General Medicine" is drawn up on the basis of the State Educational Standard of Education 2016; 2019 The educational process is carried out on the basis of normative educational and methodological documents.

The EP documentation developed by the college includes standard curricula, working curricula, educational process schedule, class schedule, discipline working curricula, thematic schedules, professional practice programs.

The content of the educational program in the college is built in accordance with the Model curriculum of the specialty. Working curricula for all specialties were considered at meetings of the methodological council and approved by the director of the college.

**Strengths:**

- Compliance of the curriculum documentation: curriculum model, standard working curricula and programs, individual curricula with the goals and content of the educational program to achieve the expected learning outcomes;

- The set goals and end results of training achieve a high-quality assessment of professional skills through effective cooperation between medical healthcare organizations and educational organizations;

- the presence of a simulation center, provided with equipment for programs in the specialty "General Medicine".

**Standard 2: completed**

**Recommendations for improvement:**

1. Develop a regulation on elective disciplines, which determines the order of their choice, the conditions and procedure for organizing the educational process in elective disciplines;
2. Coordinate the topics and content of elective disciplines for programs in the specialty "General Medicine" in accordance with the needs of practical health care;
3. Strengthen the formation of communicative competence, critical thinking and decision-making skills in future paramedics and midwives;
4. Improve the mechanism of student participation in the development and improvement of educational programs and catalogs of elective disciplines;
5. Update the contracts for professional practice for the organization of TVE and post-secondary education and bring them in line with the requirements of order No. 93 of 28.01.2016 of the Ministry of Education and Science of the Republic of Kazakhstan;
6. Introduce a dual training format for the specialty "General Medicine".

### **Standard 3: ASSESSMENT OF STUDENTS**

Monitoring of the level of professional preparedness of students at various stages of the educational process is carried out in the form of current, intermediate and final certification. The list of disciplines and the form of intermediate attestation of students of specialty 0301000 "General Medicine" are established in accordance with the requirements of the working curriculum and educational program.

To assess the development of practical skills of students, checklists have been developed. The results of the current control are reflected in the journals of theoretical and practical training, the results of intermediate certification are recorded in the transcripts and examination sheets, student transcripts.

The college guarantees the provision of feedback to students based on the results of the assessment using questionnaires. Results of the questionnaire survey on the organization and conduct of current control and intermediate certification: 92.2% of students are satisfied with the current intermediate control.

Graduates are employed in medical organizations of the city, region, and other regions (employment of qualification 0301013 "Paramedic" is 85.4%).

According to the results of passing the IGA qualification 0301013 "Paramedic" and qualification 0301023 "Obstetrician (ka)": % of progress was - 100%, quality - 100%.

To confirm the compliance with this standard, the following were studied: journals of theoretical and practical studies; transcripts, examinations, summary statements of students' progress; checklists; instrumentation disciplines; bank of test items of the studied disciplines according to the educational program; practice diaries.

#### **Strengths:**

- assessment of students is carried out using sequential procedures based on uniform criteria and provisions.
- student satisfaction with the quality of educational services;
- sufficient material and technical equipment and the creation of favorable conditions for quality education;
- a high percentage of progress when passing the final certification;
- high rates of demand and employment of college graduates.

#### **Improvement recommendation:**

1. To develop a procedure for assessing the reliability and validity of the applied methods of monitoring students' knowledge in educational programs of the specialty 0301000 "Medicine".

#### **Standard 4: STUDENTS**

The total contingent of students at the beginning of the academic year on educational programs of specialty 0301000 "General Medicine" is 371. Of these, the contingent of qualification 0301013 "Paramedic" - 272 (according to the state order - 200 students, on a contractual basis - 72 students). The number of students enrolled in the first year of specialty 0301000 "General Medicine" in the 2020-2021 academic year is 207 people, of which 157 are of qualification 0301013 "Paramedic".

MSE "Kostanay Higher Medical College" pursues an academic policy of tolerance: openness, transparency and accessibility. Information on academic policy is updated annually, updated. Published on the website and in the public domain.

The highest body of student self-government in the CMC is the Student Council.

The college provides a flexible system of payment for tuition, a system of social support for the period of study for students with disabilities for health reasons, orphans and children left without parental care is in place. 5 disabled people and 6 orphans are trained under the state order.

The college provides conditions for the development of creative, sports achievements: circles, sports sections, a canteen, a first-aid post, an assembly hall, a reading room, a library, and there is also a psychological support service for students.

Experts have studied: regulations on social support for students of the KHMC; regulation on student self-government; work plan of the Student Council; minutes of the Student Council meetings.

##### **Strengths:**

- the college provides an opportunity for students to participate in the management of the educational program;
- the college provides social support to students in need;
- conditions have been created for the realization of the creative potential and personal growth of students;
- a center for psychological relief and communication skills was created.

*Standard 4: completed*

##### **Improvement recommendation:**

1. Increase the percentage of students' coverage of research work;
2. Ensure the formation of competencies in the preparation and conduct of scientific research by students.

#### **Standard 5: ACADEMIC STAFF / FACULTY**

The implementation of EP 0301000 "General Medicine" is provided by 45 teachers, of whom 38 are full-time, 7. From among the full-time teachers: have the highest qualification category - 18 teachers, have the first category - 4, have the second - 2, without category - 14.

The teaching staff implementing the program meets the requirements and is represented by specialists in the specialized areas of knowledge of the educational program.

Insufficient staffing of full-time teachers in the special disciplines "Psychiatry", "Otorhinolaryngology", "Ophthalmology", "Dermatovenereology", "Surgical diseases" is noted. In this regard, teachers from practical health care with hourly wages were involved.

The college has a "School for Beginner Teachers", whose students in 2019 - 2020 were 14 teachers.

From 2017 to 2020, 46 full-time teachers of the educational program 0301000 "General Medicine" underwent advanced training.

The college has a flexible system of incentives and bonuses for teachers, according to the collective agreement of the college.

Experts have studied: regulation on the personnel policy of the college; work plans and minutes of CMC meetings; provision "On the organization of mentoring"; position and program of the "School for the beginning teacher"; individual work plans for teachers; certificates of completion of refresher courses.

##### **Strengths:**

- availability of a qualified staff of teachers for the accredited educational program;



- carrying out active work to improve the professionalism of teachers (School of the novice teacher, School of mentoring);
- a system of incentives for the work of teachers and staff has been developed and is actively functioning.

*Standard 5: completed*

**Recommendations for improvement:**

1. To intensify the publishing activities of teachers;
2. Continue recruiting qualified personnel in special disciplines;
3. To include in the system of continuous professional development of college teachers, training courses aimed at developing the competencies of research work, as well as establishing and maintaining international scientific contacts;
4. Provide professional development of teachers for at least 180 hours over 5 years in the relevant profile on the basis of order No. 391 of the Ministry of Education and Science of the Republic of Kazakhstan;

**Standard 6: EDUCATIONAL RESOURCES**

There is a sufficient number of lecture halls and classrooms.

All rooms and classrooms are equipped with the necessary technical training aids and specialized medical equipment. In the offices of special disciplines, special areas are equipped (procedure room, nurse's post, enema, small operating room, etc.).

Equipped and equipped with an Ergonomics Center, a Communication Skills Center, a ward for the care of geriatric patients. The simulation center is actively operating.

There is a gym, gymnasium, skiing lodge for physical education classes. A sports hall is under construction. Medical services for students are carried out by a medical office.

The college has a canteen for 50 seats with hot meals.

In 2020, the construction of a dormitory for 250 places began.

According to the educational program 0301000 "Medicine", the fund of the main educational, methodological and scientific literature on paper is 7343 copies, book availability per student is 41 copies.

The amount of funds allocated in the 2019-2020 academic year for the purchase of educational literature amounted to 21,973.457 tenge.

There is a sufficient volume of electronic textbooks in the state and Russian languages in the amount of 489. The library provides access for students and college teachers to the electronic library system (EBS), using the "Student's Consultant". Electronic library of the medical college.

The college has information about the presence of a high-speed Internet network, an information system, favorable conditions have been created for the development of students' research work and international cooperation.

The material and technical base of the college meets sanitary and hygienic standards and fire safety requirements.

The experts studied the financial and accounting reporting documentation for 5 years.

**Strengths:**

- The college has a sufficiently equipped material and technical base, including the required number of classrooms equipped with modern technical teaching aids that meet sanitary and epidemiological standards and requirements;
- The college creates a learning environment that promotes the formation of basic and professional competencies;
- The College regularly evaluates the dynamics of development of material and technical resources and information support of the educational program;
- There is free access to educational Internet resources;
- The ability to form and practice professional competencies in the college simulation center.

*Standard 6: completed*

**Recommendations for improvement:**

1. Renew the library fund in the specialty 0301000 "General Medicine";
2. To activate the work of AIS "Platonus" to fill in the data of teachers and students, library data, teaching materials;
3. Develop and implement a policy of international cooperation aimed at improving the planning and implementation of international activities.

### **Standard 7: PROGRAMME EVALUATION**

The assessment of EP 0301000 "General Medicine" is carried out on the basis of studying the results of academic performance and the quality of knowledge of students, monitoring data on the satisfaction of students, teachers and employers, as well as the achievements of students.

For regular assessment and monitoring of the educational program 0301000 "General Medicine", the college conducts internal and external examination of curricula, work programs of disciplines and educational materials. An external assessment of the educational program was carried out by the Department of Control in the field of educational activities in the Kostanay region, in 2016 a specialized accreditation of the educational program was carried out. Internal audits are carried out by the heads of the structural divisions of the college.

Internal audit of the EP is carried out 2 times a year. Corrective actions are developed based on the results of the audit.

All interested parties are actively involved in the assessment of the EP: teachers, representatives of medical organizations, students. Proposals for making changes by teachers are made at a meeting of the CMC, then changes are made to work programs, syllables and are approved by the Deputy Director for UMR.

Representatives of practical health care take part in the IGA, in the development of work curricula, work programs for industrial and professional practices.

A survey of employers showed the demand for graduates of EP 0301000 "General Medicine" and accounts for 96% of cases, satisfaction with the level of their training - 86%.

We supplemented the expertise on this standard: Questionnaires and results of a survey for satisfaction with the educational process for students, teachers, employers; Theoretical and practical training journals; Transcripts, examination, summary sheets; Grade books of students; IGA results (statements, protocols).

#### **Strengths:**

- the use of an effective system for assessing real practical knowledge and skills of students during the IGA;
- a high level of material and technical equipment.

*Standard 7: completed*

#### **Improvement recommendation:**

1. Determine the priority areas of research in the context of educational programs in the specialty "General Medicine".

### **Standard 8: GOVERNANCE AND ADMINISTRATION**

The organizational structure of the college reflects the horizontal and vertical subordination of divisions, which contributes to the achievement of the mission, goals and objectives of the "Kostanay Higher Medical College". The staffing structure of the college management determines the composition of the divisions and the list of college positions.

Students and employers are involved in the work of collegial bodies.

The college has a certified quality management system (QMS).

The management of the College has a sufficient level of managerial competencies, takes responsibility for the implementation of all processes that ensure the achievement of the mission. The management system and its activities are open, transparent and accessible.

We supplemented the examination of this standard with information on college structure for 2020; Regulations on the structural divisions of the college; CMK work plans for 2018, 2019, 2020

#### **Strengths:**

- The organizational structure of the college and the management system were optimized, which correspond to the mission, strategic goals and objectives of the functioning and development of the educational system;

- The management of the college has a sufficient level of managerial competencies, takes responsibility for the implementation of all processes that ensure the achievement of the mission;

- The management systems and its activities are open, transparent and accessible;

***Standard 8: completed***

***Improvement recommendation:***

1. Bring the educational planning, educational and methodological in accordance with the requirements of the Quality Standards ISO 9001: 2015;

## **Standard 9: CONTINUOUS RENEWAL**

Strengths:

- Identification and consideration of the needs of representatives of practical health care in the training of qualified personnel;

- Continuous updating of the material and technical base, taking into account the relevance and reform of the healthcare system of the Republic of Kazakhstan;

- Creation of a center for psychological relief of communication skills.

***Standard 9: completed***

***There are no recommendations for improvement.***

Thus, all 9 accreditation standards have been met, no inconsistencies in the fulfillment of the criteria of each of the basic accreditation standards in the process of analyzing the self-assessment report and conducting the examination as part of the tasks of the external expert commission program were found.











## **6. Recommendations for improving educational programme in the specialty 0301000 "Medical care", qualification 0301013 Paramedic:**

1. Ensure the active participation of stakeholders in the development of the mission of the educational program;
2. To develop a regulation on elective disciplines, which determines the order of their choice, the conditions and procedure for organizing the educational process in elective disciplines;
3. Coordinate the topics and content of elective disciplines for programs in the specialty "General Medicine" in accordance with the needs of practical health care;
4. Strengthen the formation of communicative competence, critical thinking and decision-making skills in future paramedics and midwives;
5. To improve the mechanism of student participation in the development and improvement of educational programs and catalogs of elective disciplines;
6. To update the contracts for professional practice for the organization of TVE and post-secondary education and bring them in line with the requirements of Order No. 93 of January 28, 2016, Mon RK;
7. Introduce a dual training format for the specialty "General Medicine";
8. Develop a procedure for assessing the reliability and validity of the applied methods of monitoring students' knowledge in educational programs of the specialty 0301000 "Medical Care";
9. Increase the percentage of students' coverage of research work;
10. Ensure the formation of competencies in the preparation and conduct of scientific research by students.
11. To intensify the publishing activities of teachers;
12. Continue recruiting qualified personnel in special disciplines;
13. To include in the system of continuous professional development of college teachers, training courses aimed at developing the competencies of research work, as well as establishing and maintaining international scientific contacts;

14. Provide professional development of teachers for at least 180 hours over 5 years in the relevant profile on the basis of order No. 391 of the Ministry of Education and Science of the Republic of Kazakhstan;
15. Renew the library fund in the specialty 0301000 "General Medicine";
16. To activate the work of AIS "Platonus" to fill in the data of teachers and students, library data, teaching materials;
17. Develop and implement a policy of international cooperation aimed at improving the planning and implementation of international activities.
18. Determine the priority areas of research in the context of educational programs in the specialty "General Medicine".
19. Bring the educational planning, educational and methodological in accordance with the requirements of the Quality Standards ISO 9001: 2015.

### 7. Recommendation

**to the Accreditation Council ECAQA According to the results of expert evaluation of the educational programme in the specialty 0301000 "Medical care" qualification 0301013 "Paramedic" of the Kostanay Higher medical College to the Standards of accreditation of educational programmes for the medical and pharmaceutical specialties of technical and vocational education, members of the EEC came to the unanimous opinion to recommend to the Accreditation Council to accredit the educational programme for a period of 5 years.**

<p>Chairman of the External Expert Commission The foreign expert National Academic Expert National Academic Expert National Academic Expert National Academic Expert Expert-health representative Expert representative of the students The observer ECAQA</p>	<p>Karlygash Amangeldievna Oleynikova Tatyana Anatolyevna Tokbergenova Gulmira Telmanovna Kumarova Altynai Baltabaeva Amanzholova Tatyana Kadyrovna Teslina Galina Nikolaevna Chadova Irina Vladimirovna Rahymbek Madina Gorillaz Sarsenbayeva Saule Sergeievna</p>	<p>         </p>
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**Quality profile and external assessment criteria (generalization) of educational programs of specialty 0301000 "Medical Care", qualification 0301013 Paramedic for compliance with Accreditation Standards**

standard	Criteria for evaluation	BS / SU	Total standards	Assessment			
				Totally coincides	Significantly meets the requirements	Partially meets	Does not meet
1	<b>MISSION AND END OUTCOMES</b>	9/0	9	8	1		
2	<b>EDUCATIONAL PROGRAMMES</b>	15/4	19	15	4		
3	<b>ASSESSMENT OF STUDENTS</b>	2/3	5	4	1		
4	<b>STUDENTS</b>	8/5	13	13	0		
5	<b>ACADEMIC STAFF / FACULTY</b>	2/2	4	1	3		
6	<b>EDUCATIONAL RESOURCES</b>	8/5	13	9	4		
7	<b>PROGRAMME EVALUATION</b>	6/4	10	10	0		
<b>8</b>	<b>GOVERNANCE AND ADMINISTRATION</b>	<b>6/6</b>	<b>12</b>	<b>10</b>	<b>2</b>		
<b>9</b>	<b>CONTINUOUS RENEWAL</b>	<b>1/3</b>	<b>4</b>	<b>3</b>	<b>1</b>		
	<b>TOTAL</b>	<b>57/32</b>	<b>89</b>	<b>73</b>	<b>16</b>		

**\* BS - the basic standard must be fulfilled by each medical educational organization, and compliance must be demonstrated during an external assessment of the medical educational and scientific organization.**

**List of documents requested by EEC members**  
**List of documents requested by members of the EEC in the framework of the specialized accreditation of the educational programme in the specialty**

1. KHMC work plan for the 2019-2020 academic year
2. Work plan of teachers (for 2018, 2019)
3. Annual report for the 2019-2020 academic year
4. CI, Regulations on divisions
6. Practice Work Programs (2)
7. Agreements with clinical bases (52)
8. Score Sheets (10)
9. Sample Diaries (2)
10. Diaries (20)
11. SEC results in the specialty "General Medicine" (for 2018, 2019)
12. Employers survey (for 2018, 2019)
13. Medical office (documentation)
14. Regulations on the personnel reserve
15. Payment system regulations
16. The results of employment in the specialty "General Medicine" (for 2018, 2019)
17. Standard student expulsion rules
18. Regulations on working off missed classes
19. List of personnel reserve
20. Internal regulations on the remuneration system
21. Regulation on the tariffing commission
22. Student Discount Orders (2018,2019)
23. International cooperation plan
24. The number of teachers in the disciplines of accreditation programs
25. Distribution of teaching load in all specialties
26. Study guides published by college staff
27. Provision of literature in the disciplines of the specialty "General Medicine"
28. Educational work plan for 2019 and 2020
29. Plan of the NSC (scientific student circle) for 3 years
30. List of students of the programs of the specialty "General Medicine" participating in the research work for 3 years
31. Position on curators - based on job responsibilities